



**Using Solutions from iPatientCare, New York Home Kidney and Medicine Care PLLC integrates seamlessly with NYU Health Information Exchange and increases workflow efficiencies**

**Challenge**

NYU Langone Medical Center (NYULMC), a world-class, patient-centered, integrated, academic medical center, is one of the nation’s premier centers for excellence in clinical care, biomedical research and medical education. Located in the heart of Manhattan, NYU Langone is composed of four hospitals, namely, Tisch Hospital, the Hospital for Joint Diseases (one of only five hospitals in the nation dedicated to orthopedics and rheumatology), Hassenfeld Pediatric Center, and the Rusk Institute of Rehabilitation Medicine, the world’s first university-affiliated facility devoted entirely to rehabilitation medicine. Additionally, NYU School of Medicine, which since 1841 has trained thousands of physicians and scientists who have helped to shape the course of medical history.

After having experienced the best of the healthcare IT during his academic training at NYU Medical School and while practicing and being a chief medical resident at NYULMC, Rahmin Rabenou, MD, a Nephrologist and Internist was determined to have an electronic medical record solution that lends his own practice, the New York Home Kidney and Medicine Care PLLC, improved documentation, increased work efficiencies and flexibilities, and greater profitability. Dr. Rabenou’s areas of expertise include kidney stone prevention and treatment, high blood pressure, diabetic kidney diseases, dialysis, kidney transplant, nephrotic syndrome and other glomerular diseases, and Tuberos Sclerosis. Additionally, he regularly supervises and teaches students, residents, fellows, and has been involved with medical projects in Thailand and Vietnam. Most Electronic Health/Medical Record (EHR/EMR) solutions did not satisfy his high expectations of his specialty, practice, and diversified activities.

Another bigger challenge was selecting a solution that would be accepted by NYULMC for integration with its own Health Information Exchange (HIE). New York Home Kidney and Medicine Care PLLC believed that having a practice EHR integrated with NYU’s Health Information Exchange (HIE) would help them provide better patient care by contributing to and tapping into the centralized clinical repository of NYULMC of discharge summaries, visit notes, and lab/radiology reports.

*“They had excellent Nephrology focused templates and workflow already configured before we began. I also appreciated the way their knowledgeable clinical application specialists worked with me to customize them the way I wanted. The training and over project management were excellent too.”*

Rahmin Rabenou, MD  
 New York Home Kidney and Medicine Care PLLC

**New York Home Kidney and Medicine Care PLLC**  
 317 E. 34th Street,  
 New York, NY 10016

**Specialty**  
 Nephrology and Internal Medicine

**Size**  
 Solo practice

## Solution

New York Home Kidney and Medicine Care evaluated several leading EHR that would be (a) intuitive, easy-to-use, and that may be used from home/remotely (b) has Nephrology focused templates and those which the vendor could personalize for the doctor's requirements (c) fully integrated and certified by NYU Langone Medical Center's IT.

Most solutions, however leading brands they represented, failed to satisfy New York Home's all three requirements except iPatientCare EHR. New York Home Kidney and Medicine Care PLLC went ahead with iPatientCare EHR as the chosen solution.

## Results

It has been more than a year of implementation of iPatientCare EHR at New York Home Kidney and Medicine Care PLLC. iPatientCare EHR has been adopted by the practice and everybody successfully. The ease-of-use has been proven and contributed to the success of the implementation tremendously. Dr. Rabenou has been all extremely happy with iPatientCare implementation specialists. "They had excellent Nephrology focused templates and workflow already configured before we began. I also appreciated the way their knowledgeable clinical application specialists worked with me to customize them the way I wanted. The training and over project management were excellent too.", said Dr. Rabenou.

Providing decision support at the point of care, iPatientCare allows Dr. Rabenou and his staff to get more done in less time while offering increased convenience for their patients. Staff members no longer have to worry about manual entry errors, and the ease of use of the system let them learn about its features without a significant amount of training.

Dr. Rabenou also noted – "iPatientCare EHR provides one of the greatest features that I am yet to see with many other EHR. Now I can see what prescriptions patients have received from other physicians. This is simply incredible! Additionally, the formulary checking and active decision support on drug-drug and drug-allergy interactions is extremely useful."

"Linking iPatientCare EHR with NYU HIE (Health Information Exchange) was indeed a challenge. In spite of the technology complexities, iPatientCare implemented this integration successfully. According to NYU IT staff, iPatientCare integration specialists were very responsive and excellent partners on this project.", remarked Dr. Rabenou.

## About iPatientCare

iPatientCare, Inc. is a privately held medical informatics company based at Woodbridge, New Jersey. The company is known for its pioneering contribution to mHealth and Cloud based unified product suite that include Electronic Health/Medical Record and integrated Practice Management/Billing System, Patient Portal/PHR, Health Information Exchange (HIE), and mobile point-of-care solutions that serve the ambulatory, acute/sub acute, emergency and home health market segments.

iPatientCare EHR was among the first to be certified by CCHIT in July 2006 and is currently CCHIT 2011 fully certified and ONC-ATCB 2011/2012 Certified Complete EHR for Meaningful Use. The company has won numerous awards for its EHR technology and is recognized as an innovator in the field, being a pioneer to offer an EHR technology on a handheld device, an innovative First Responder technology to the US Army for its Theatre Medical Information System, the first to offer a Cloud based EHR product. iPatientCare is recognized as one of the best EHR and Integrated PM System for small and medium sized physicians' offices; has been awarded most number of industry Awards; and has been recognized as a preferred/MU partner by numerous Regional Extension Centers (REC), hospitals/health systems, and academies. Visit [www.iPatientCare.com](http://www.iPatientCare.com) for more information.

### New York Home Kidney and Medicine Care PLLCC Benefits via iPatientCare

- ▶ Integration with NYU Health Info Exchange
- ▶ Better Care at Reduced Costs and Overheads
- ▶ 24/7 access to patient records
- ▶ Increased Workflow Efficiencies
- ▶ Incentives for Meaningful Use Implementation

## Contact

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